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**Information technology — Service
management —**

**Part 1:
Service management system
requirements**

*Technologies de l'information — Gestion des services —
Partie 1: Exigences du système de management des services*



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Contents

Page

| | |
|---|-----------|
| Foreword | v |
| Introduction | vii |
| 1 Scope | 1 |
| 1.1 General..... | 1 |
| 1.2 Application..... | 1 |
| 2 Normative references | 2 |
| 3 Terms and definitions..... | 2 |
| 3.1 Terms specific to management system standards | 2 |
| 3.2 Terms specific to service management | 6 |
| 4 Context of the organization..... | 10 |
| 4.1 Understanding the organization and its context | 10 |
| 4.2 Understanding the needs and expectations of interested parties..... | 10 |
| 4.3 Determining the scope of the service management system..... | 10 |
| 4.4 Service management system..... | 10 |
| 5 Leadership | 10 |
| 5.1 Leadership and commitment | 10 |
| 5.2 Policy | 11 |
| 5.2.1 Establishing the service management policy | 11 |
| 5.2.2 Communicating the service management policy | 11 |
| 5.3 Organizational roles, responsibilities and authorities | 11 |
| 6 Planning..... | 12 |
| 6.1 Actions to address risks and opportunities | 12 |
| 6.2 Service management objectives and planning to achieve them | 12 |
| 6.2.1 Establish objectives..... | 12 |
| 6.2.2 Plan to achieve objectives | 13 |
| 6.3 Plan the service management system | 13 |
| 7 Support of the service management system | 13 |
| 7.1 Resources..... | 13 |
| 7.2 Competence | 14 |
| 7.3 Awareness..... | 14 |
| 7.4 Communication | 14 |
| 7.5 Documented information | 14 |
| 7.5.1 General | 14 |
| 7.5.2 Creating and updating documented information | 15 |
| 7.5.3 Control of documented information..... | 15 |
| 7.5.4 Service management system documented information | 15 |
| 7.6 Knowledge | 16 |
| 8 Operation of the service management system..... | 16 |
| 8.1 Operational planning and control | 16 |
| 8.2 Service portfolio..... | 16 |
| 8.2.1 Service delivery..... | 16 |
| 8.2.2 Plan the services..... | 16 |
| 8.2.3 Control of parties involved in the service lifecycle..... | 17 |
| 8.2.4 Service catalogue management | 17 |
| 8.2.5 Asset management | 17 |
| 8.2.6 Configuration management | 18 |
| 8.3 Relationship and agreement | 18 |
| 8.3.1 General | 18 |
| 8.3.2 Business relationship management | 19 |
| 8.3.3 Service level management..... | 19 |
| 8.3.4 Supplier management | 20 |

| | | |
|-----------|---|-----------|
| 8.4 | Supply and demand..... | 21 |
| 8.4.1 | Budgeting and accounting for services | 21 |
| 8.4.2 | Demand management..... | 21 |
| 8.4.3 | Capacity management..... | 21 |
| 8.5 | Service design, build and transition | 21 |
| 8.5.1 | Change management..... | 21 |
| 8.5.2 | Service design and transition..... | 23 |
| 8.5.3 | Release and deployment management | 24 |
| 8.6 | Resolution and fulfilment..... | 24 |
| 8.6.1 | Incident management..... | 24 |
| 8.6.2 | Service request management..... | 25 |
| 8.6.3 | Problem management..... | 25 |
| 8.7 | Service assurance..... | 25 |
| 8.7.1 | Service availability management..... | 25 |
| 8.7.2 | Service continuity management..... | 26 |
| 8.7.3 | Information security management..... | 26 |
| 9 | Performance evaluation..... | 27 |
| 9.1 | Monitoring, measurement, analysis and evaluation..... | 27 |
| 9.2 | Internal audit..... | 27 |
| 9.3 | Management review..... | 28 |
| 9.4 | Service reporting | 29 |
| 10 | Improvement..... | 29 |
| 10.1 | Nonconformity and corrective action | 29 |
| 10.2 | Continual improvement..... | 29 |
| | Bibliography | 31 |

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服务管理体系要求
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目 录

| | |
|--|----|
| 前 言 | 5 |
| 引 言 | 7 |
| 1 范围 | 9 |
| 1.1 总则 | 9 |
| 1.2 应用 | 9 |
| 2 规范性引用文件 | 10 |
| 3 术语和定义 | 10 |
| 3.1 有关管理体系标准的术语 | 10 |
| 3.1.1 审核 | 10 |
| 3.1.2 能力 competence | 10 |
| 3.1.3 符合 conformity | 10 |
| 3.1.4 持续改进 continual improvement | 10 |
| 3.1.5 纠正措施 corrective action | 10 |
| 3.1.6 文档化信息 documented information | 11 |
| 3.1.7 有效性 effectiveness | 11 |
| 3.1.8 相关方 interested party | 11 |
| 3.1.9 管理体系 management system | 11 |
| 3.1.10 测量 measurement | 11 |
| 3.1.11 监视 monitoring | 12 |
| 3.1.12 不符合 nonconformity | 12 |
| 3.1.13 目标 objective | 12 |
| 3.1.14 组织 organization | 12 |
| 3.1.15 外包 outsource, verb | 12 |
| 3.1.16 绩效 performance | 12 |
| 3.1.17 方针 policy | 13 |
| 3.1.18 过程 process | 13 |
| 3.1.19 要求 requirement | 13 |
| 3.1.20 风险 risk | 13 |
| 3.1.21 最高管理者 top management | 13 |
| 3.2 有关服务管理的术语 | 14 |
| 3.2.1 资产 asset | 14 |
| 3.2.2 配置项 configuration item | 14 |
| 3.2.3 客户 customer | 14 |
| 3.2.4 外部供应商 external supplier | 14 |
| 3.2.5 事件 incident | 14 |
| 3.2.6 信息安全 information security | 14 |
| 3.2.7 信息安全事件 information security incident | 15 |
| 3.2.8 内部供应商 internal supplier | 15 |
| 3.2.9 已知错误 known error | 15 |
| 3.2.10 问题 problem | 15 |
| 3.2.11 程序 procedure | 15 |
| 3.2.12 记录 record | 15 |
| 3.2.13 发布 release | 15 |
| 3.2.14 变更请求 request for change | 15 |
| 3.2.15 服务 service | 16 |
| 3.2.16 服务可用性 service availability | 16 |

| | |
|---|----|
| 3.2.17 服务目录 service catalogue | 16 |
| 3.2.18 服务组件 service component | 16 |
| 3.2.19 服务连续性 service continuity | 16 |
| 3.2.20 服务水平协议 service level agreement SLA | 16 |
| 3.2.21 服务水平目标 service level target | 16 |
| 3.2.22 服务管理 service management | 16 |
| 3.2.23 服务管理体系 service management system SMS | 17 |
| 3.2.24 服务提供方 service provider | 17 |
| 3.2.25 服务请求 service requirement | 17 |
| 3.2.26 服务需求 service requirement | 17 |
| 3.2.27 转换 transition | 17 |
| 3.2.28 用户 user | 17 |
| 3.2.29 价值 value | 17 |
| 4 组织环境 | 17 |
| 4.1 理解组织及其环境 | 17 |
| 4.2 理解相关方的需求和期望 | 18 |
| 4.3 确定服务管理体系范围 | 18 |
| 4.4 服务管理体系 | 18 |
| 5 领导 | 18 |
| 5.1 领导和承诺 | 18 |
| 5.2 方针 | 19 |
| 5.2.1 建立服务管理方针 | 19 |
| 5.2.2 沟通服务管理方针 | 19 |
| 5.3 组织的角色、责任和权限 | 19 |
| 6 规划 | 20 |
| 6.1 应对风险和机遇的措施 | 20 |
| 6.2 服务管理目标及其实现规划 | 20 |
| 6.2.1 建立目标 | 20 |
| 6.2.2 规划以实现目标 | 21 |
| 6.3 规划服务管理体系 | 21 |
| 7 支持 | 21 |
| 7.1 资源 | 21 |
| 7.2 能力 | 22 |
| 7.3 意识 | 22 |
| 7.4 沟通 | 22 |
| 7.5 文档化信息 | 22 |
| 7.5.1 总则 | 22 |
| 7.5.2 创建和更新 | 23 |
| 7.5.3 文档化信息的控制 | 23 |
| 7.5.4 服务管理体系文档化信息 | 23 |
| 7.6 知识 | 24 |
| 8 运行 | 24 |
| 8.1 运行规划和控制 | 24 |
| 8.2 服务组合 | 24 |
| 8.2.1 服务交付 | 24 |
| 8.2.2 服务规划 | 24 |
| 8.2.3 服务生命周期涉及的各方的控制 | 25 |
| 8.2.4 服务目录管理 | 25 |

| | |
|-----------------------|----|
| 8.2.5 资产管理 | 25 |
| 8.2.6 配置管理 | 26 |
| 8.3 关系与协议 | 26 |
| 8.3.1 总则 | 26 |
| 8.3.2 业务关系管理 | 27 |
| 8.3.3 服务水平管理 | 27 |
| 8.3.4 供应商管理 | 28 |
| 8.4 供应与需求 | 28 |
| 8.4.1 服务预算与核算 | 28 |
| 8.4.2 需求管理 | 29 |
| 8.4.3 能力管理 | 29 |
| 8.5 服务设计、构建与转换 | 29 |
| 8.5.1 变更管理 | 29 |
| 8.5.2 服务设计和转换 | 30 |
| 8.5.3 发布与部署管理 | 31 |
| 8.6 解决与完成 | 32 |
| 8.6.1 事件管理 | 32 |
| 8.6.2 服务请求管理 | 32 |
| 8.6.3 问题管理 | 32 |
| 8.7 服务保障 | 33 |
| 8.7.1 服务可用性管理 | 33 |
| 8.7.2 服务连续性管理 | 33 |
| 8.7.3 信息安全管理 | 33 |
| 9 绩效评价 | 34 |
| 9.1 监视、测量、分析和评价 | 34 |
| 9.2 内部审核 | 35 |
| 9.3 管理评审 | 35 |
| 9.4 服务报告 | 36 |
| 10 改进 | 36 |
| 10.1 不符合及纠正措施 | 36 |
| 10.2 持续改进 | 37 |



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